INVESTOR PRESENTATION

Q2 & H1 FY22 RESULTS November 2021





This presentation has been prepared by Tribhovandas Bhimji Zaveri Limited ("TBZ") for informational purposes only and does not constitute or form any part of any offer, invitation or recommendation to purchase or subscribe for any securities in any jurisdiction, and no part of it shall form the basis of, or be relied upon in connection with, any contract or commitment on the part of any person to proceed with any transaction.

The information contained in this presentation has not been independently verified. No representation or warranty, express or implied, is made and no reliance should be placed on the accuracy, fairness or completeness of the information presented or contained in these materials.

Any forward-looking statements in this presentation are subject to risks and uncertainties that could cause actual results to differ materially from those that may be inferred to being expressed in, or implied by, such statements. Such forward-looking statements are not indicative or guarantees of future performance. Any forward-looking statements, projections and industry data made by third parties included in this presentation are not adopted by the Company and the Company is not responsible for such third party statements and projections.

This presentation may not be all inclusive and may not contain all of the information that you may consider material. The information presented or contained in these materials is subject to change without notice and its accuracy is not guaranteed. Neither the Company nor any of its affiliates, advisers or representatives accepts liability whatsoever for any loss howsoever arising from any information presented or contained in these materials. This presentation cannot be used, reproduced, copied, distributed, shared or disseminated in any manner. No person is authorized to give any information or to make any representation not contained in and not consistent with this presentation and, if given or made, such information or representation must not be relied upon as having been authorized by or on behalf of TBZ.

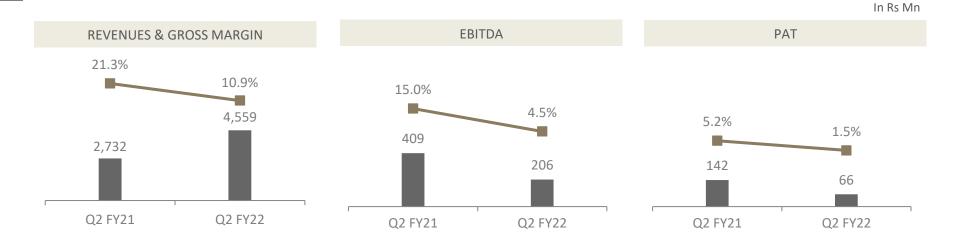


DISCUSSION SUMMARY

- <u>Q2 & H1 FY22 Results Update</u>
- About Us
- Business Model

Q2 FY22 RESULT HIGHLIGHTS





*OPERATING COSTS (% of Total Revenue) Q2 FY22 Q2 FY21 4% 1% 2% Other highlights

Share of Diamond Jewellery – Q2 FY22 (Q2 FY21) 21.7% (21.2%)

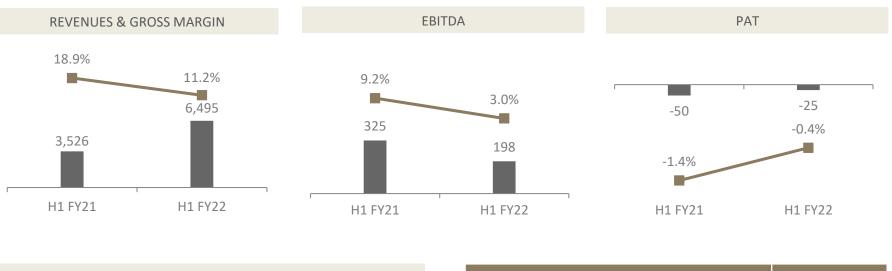
Re-opening of stores across geographies and festive season led to good customer traction

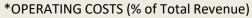
Gold Prices witness a reduction of 9% YoY

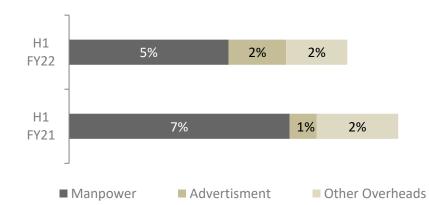
H1 FY22 RESULT HIGHLIGHTS



In Rs Mn







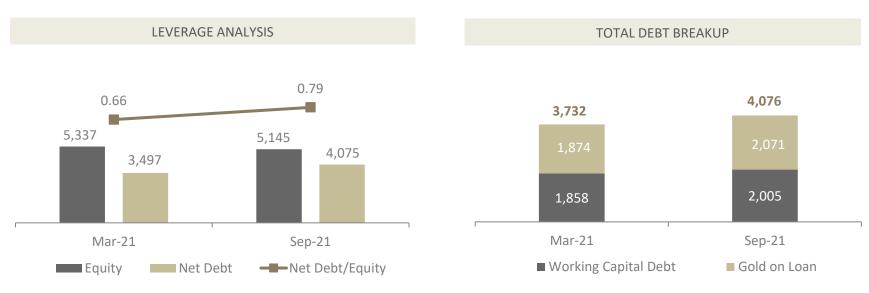
Other highlights

Share of Diamond Jewellery – H1 FY22 (H1 FY21) 21.1% (19.6)

Q2 & H1 FY22 BALANCE SHEET UPDATE



In Rs Mn



Notes:

1. Total net debt has increased due to higher working capital requirement on the back of higher inventory requirement to service pent up demand expected during festive and wedding season

2. Gold on Loan is shown as part of borrowings, while some of the listed peers show it under current liabilities / trade payables.

Q2 & H1 FY22 - KEY RESULT TAKEAWAYS



REVENUE & MARGIN:

- Revenue stood at Rs.4,559 Mn in Q2 FY22, up by 67% YoY. Strong growth in revenue was due to revival of economy and uptick in demand led by better customer sentiments.
- Strategic advertising campaigns and tactical offers were offered during the quarter to drive higher footfalls and capture customer traction which ultimately led to higher sales
- Gross margin remain subdued in Q2FY22 & H1FY22 due to volatility in gold prices. Gold prices in Q2FY22 were down by 9% YoY.
- Interest costs have seen a sharp reduction of 40% YoY due to reduction in debt, and effective management of interest rates.

BALANCE SHEET & CASH FLOW:

- Inventory volumes are strategically kept at adequate levels to cater to the anticipated spike in demand due festive and wedding season.
- Net Debt has decreased by Rs. 635 Mn YoY to Rs. 4,076 Mn in September 21 due to better working capital management.





Q2 & H1 FY22 - PROFIT & LOSS STATEMENT



Particulars (In Rs Mn)	Q2 FY22	Q2 FY21	YoY %	H1 FY22	H1 FY21	YoY %
Net Revenues	4,559	2,732	66.9%	6495	3,526	84.2%
COGS	4,064	2,151	89.0%	5769	2,859	101.8%
Gross Profit	495	581	-14.8%	726	668	8.7%
Gross Margin (%)	10.9%	21.3%	-1041bps	11.2%	18.9%	-776bps
Personnel Expenses	153	107	43.8%	303	230	31.8%
Other Expenses	135	65	106.9%	225	113	100.0%
EBITDA	206	409	-49.6%	198	325	-39.2%
EBITDA Margin (%)	4.5%	15.0%	-1045bps	3.0%	9.2%	-618bps
Depreciation	56	73	-22.8%	113	142	-21.0%
Other Income	26	27	-3.4%	45	72	-36.6%
Interest Expenses	85	142	-40.2%	165	291	-43.3%
Profit Before Tax	91	221	-58.8%	-35	-37	-
Тах	25	79	-68.9%	-10	13	-
РАТ	66	142	-53.2%	-25	-50	-
Profit Margin (%)	1.5%	5.2%	-373bps	-0.4%	-1.4%	104bps

Q2 & H1 FY22 - BALANCE SHEET STATEMENT



Particulars (In Rs Mn)	September-21	June-21	March-21	December-20	September-20
Shareholders Funds	5146	5,246	5,337	5,255	4,864
Loan Funds	4076	3,452	3,732	3,330	4,711
Gold on Loan	2005	1,796	1,874	1,690	940
Working Capital Loan	2071	1,656	1,858	1,640	3,771
Lease liability	544	455	483	532	564
Provisions	68	63	63	71	-
Other Long -Term Liabilities	2	3	23	82	-
Sources of Funds	9835	9,219	9,638	9,270	10,205
Net Block	1208	1,121	1,175	1,442	1,565
Other Long -Term Assets	404	397	358	127	195
Inventory	10938	9,694	9,958	9,502	10,343
Debtors	25	23	34	20	14
Cash and Bank Balance	370	404	393	461	404
Other Current Assets	359	329	316	296	343
Current Liabilities	3469	2749	2,596	2,579	2,659
Net Current Assets	8332	7701	8,105	7,700	8,445
Application of Funds	9835	9,219	9,638	9,270	10,205

MARKETING INITIATIVES DURING THE QUARTER



- Flat 399 per gram making charges on all gold jewellery and upto 100% off on making charges of diamond jewellery
- 100% exchange value on any old gold
- Special campaigns for Raksha Bandhan, Durga Pujo & Varalakshmi
- Digital focus to promote
 - Kalpavruksha Gold block promotion
 - Video calling, SMS and tele-calling customers based on CRM data for brand recall & customer engagement
- The company's Instagram and Facebook accounts got blue tick verified - a badge for reputation & credibility. This will further help in strengthening our visibility online
- Driving walkins to stores via geo local targeting, community specific and product specific campaigns.
- Net Promoter Score, based on customer feedback for second quarter is at 70 and we are constantly striving at achieving better Net Promoter Score and improving customer experience





New customer walk-ins increased and reached high of 51% during August 21 14% Customers who were dormant returned through winback campaign

MARKETING INITIATIVES DURING THE QUARTER







DISCUSSION SUMMARY

- Q2 & H1 FY22 Results Update
- About Us
- Business Model

WHY IS TBZ DIFFERENT ?



<u>Pedigree</u>

- 150+ years in jewellery business
- First jeweller to offer buyback guarantee in 1938
- Professional organisation spearheaded by 5th generation of the family

Strong Brand Value

- Healthy sales productivity
- High footfalls conversion 80%
- High ticket size Gold Rs 110 k, Diamond – Rs 147 k

Scalability & Reach

- 31 stores (1,03,336sq. ft.)
- Presence 25 cities, 12 states

<u>TBZ</u> SUSTAINABLE COMPETITVE ADVANTAGES

Design Exclusivity

- 29 designers (incl. 14 CAD)
- 8 10 new jewellery lines/year
- In-house diamond jewellery production
- Customer loyalty
- Premium pricing

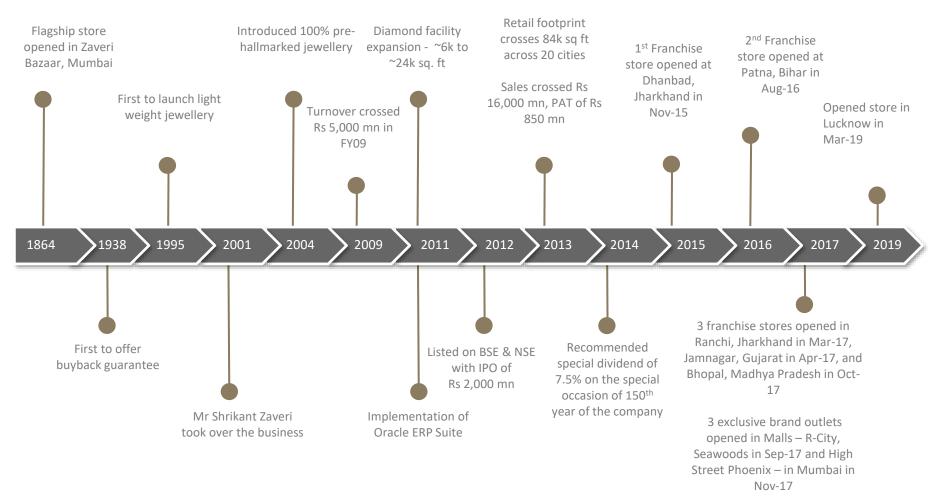
Specialty Wedding Jeweller

- ~ 65% of sales are wedding & wedding related purchases
- Compulsion buying
- Stable fixed budget purchases by customers



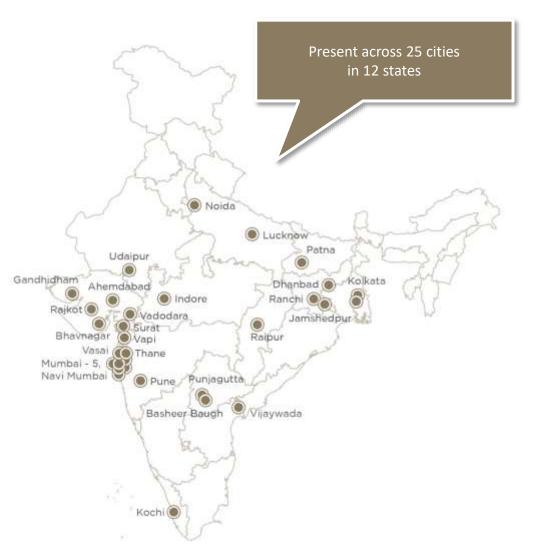


STRONG LEGACY OF MORE THAN 150 YEARS BUILT ON TRUST



RETAIL PRESENCE





PAN-INDIA PRESENCE WITH 31 STORES WITH A RETAIL SPACE OF ~103,336 SQ. FT. SPREAD ACROSS 25 CITIES IN 12 STATES

NUMBER OF STORES	TILL DATE	
Large Format (> 2,000 sq. ft.)	28	
Small Format (<= 2,000 sq. ft.)	3	
Total Stores	31	
Total Area	~1,03,336	





DISCUSSION SUMMARY

- Q2 & H1 FY22 Results Update
- About Us
- Business Model

BUSINESS MODEL: MANUFACTURING



PROCUREMENT

\bigvee

Gold

Raw Material - Bullion

Sources:

- Banks Gold on loan
- Exchange & purchase of old jewellery
- Bullion dealers

- Gold jewellery manufacturing is outsourced.
- Vast nation-wide network of 150 vendors
- Each vendor has an annual gold processing capacity of more than 100 kg.
- These vendors are associated with TBZ since generations and are experts in handmade regional jewellery designs.



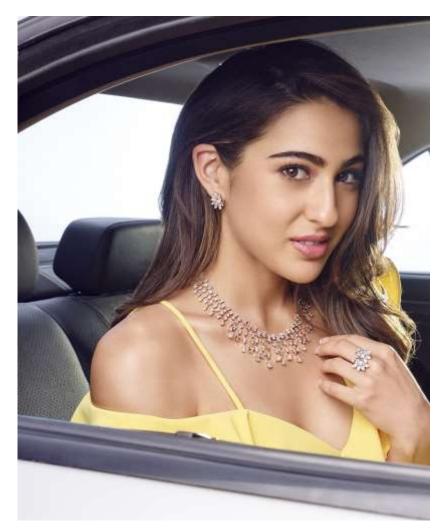
BUSINESS MODEL: MANUFACTURING



Diamond

- Raw Material Cut & polished diamonds Sources:
- DTC site holders

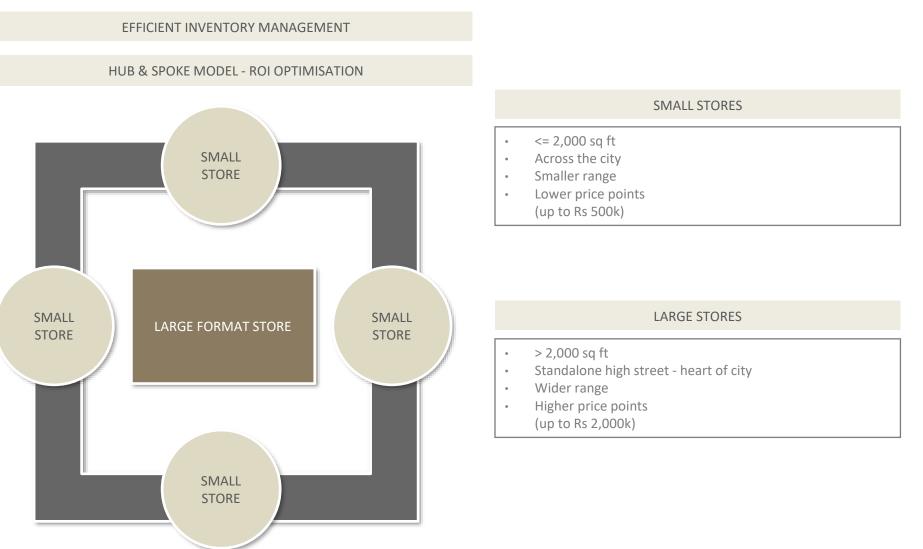
- In-house diamond jewellery manufacturing leading to exclusive designs, lower costs, and higher margins
- Manufacturing facility at Kandivali, Mumbai spread over ~24,000 sq ft with capacity of ~30,000 cts
- The facility also has capacity for 4,000 kg of gold refining and 4,500 kg of gold jewellery components manufacturing.



PROCUREMENT

BUSINESS MODEL: RETAIL





GOLD METAL LOAN: EFFICENT SOURCING CHANNEL



GOLD METAL LOAN ORIGINATION

- TBZ takes 10 kg gold from a bank on lease on day 0.
- The contract for gold lease is 180 days.
- TBZ provides a bank guarantee worth 110% of gold leased.
- Total Financing cost (interest on gold lease plus bank guarantee commission) to TBZ is ~3.5% p.a.

GOLD METAL LOAN REPAYMENT

- TBZ repays the gold daily based on actual sales of gold jewellery.
- The bank converts 1 kg of gold on lease as a sale to TBZ at a reference rate set by them as on day 1.
- TBZ books a purchase of 1 kg of gold.
- The balance 9 kg worth of gold continues to remain on lease.
- TBZ again replenishes the inventory by taking 1 kg of gold on lease from bank on day1.
- Since TBZ's gold jewellery inventory turns 2-3 times, it repays the gold lease before 180 days.

GOLD METAL LOAN ADVANTAGES

- Interest Cost Savings: Borrowing cost on gold lease is significantly lower compared to working capital borrowing cost.
- **No Commodity Risk:** Since gold is taken on lease, there is no gain if gold prices increase or loss if gold prices decrease.

GOLD METAL LOAN LIMITATIONS

- Sharp increase in gold prices: Gold lease is marked to market on a daily basis. So any increase in gold price will cause TBZ to top up its bank guarantee.
- **Bank Guarantee limitations:** Bank guarantee issued by the bank to TBZ is based on the drawing power enjoyed by TBZ.
- **Contract Period:** If TBZ is unable to sell the gold on lease within 180 days, then they will have to convert the balance unutilized gold to purchase.

AWARDS & RECOGNITION



- BEST BRACELET DESIGN AWARD AT THE 9TH EDITION OF JJS-IJ JEWELLERS CHOICE DESIGN AWARDS 2019
- "CONTEMPORARY DIAMOND JEWELLERY AWARD" &
 "TREASURE OF THE OCEAN "
 GJC'S NATIONAL JEWELLERY AWARD 2018
- "DIAMOND VIVAH JEWELLERY OF THE YEAR" Retail Jeweller India Awards - 2018
- "INDIA'S MOST PREFERRED JEWELLERY BRAND" UBM India - 2017
- "BEST RING DESIGN OVER Rs. 2,50,000" JJS-IJ Jewellers Choice Design Awards - 2016
- "TV CAMPAIGN OF THE YEAR" 12th Gemfields Retail Jeweller India Awards - 2016
- "DIAMOND JEWELLERY OF THE YEAR" 12th Gemfields Retail Jeweller India Awards - 2016
- "BEST NECKLACE DESIGN AWARD- 2016" JJS-IJ Jewellers' Choice Design Award - 2016
- "ASIA'S MOST POPULAR BRANDS 2014 " World Consulting & Research Corporation (WCRC) - 2014





H1 FY22 CSR INITIATIVES - PROJECT PANKHI



A Project initiated by TBZ to provide Counselling & Skill Development to women impacted by Domestic Violence

- Counselors engaged in 13 different community settings in Mumbai, Vadodara, Ahmedabad, Pune, Kochi, Patna, Delhi and Hyderabad
- More than **1,200** cases reported and **828** Calls received through helpline
- **17,000** Lives impacted through Online and community awareness sessions
- With the objective of empowering survivors of domestic violence and making them self-sufficient, Project PANKHI initiated a Skill Development project from March 21
- Partnered with NGO's across various geographies, Currently operational with following organizations:-
 - Stree Mukti Sanghatana, URJA, SMS, Srujna Mumbai
 - Shanti Sahyog, Delhi
 - Cultural Academy for Peace, Kochi
 - AWAG, Ahmedabad and many more....
 - Planned further collaboration with Labour Net & Lok Bharti-Mumbai
- Conducted health check up camps and supported patients with medications







Saurav Banerjee Chief Financial Officer Tribhovandas Bhimji Zaveri Limited +91 022 30735000 saurav.banerjee@tbzoriginal.com

DICKENSON

Pushpa Mani / Chintan Mehta IR Consultant Dickenson +91 9911684123 /9892183389 tbz@dickensonworld.om